

# **Community Care, Inc. and Related Corporation**

Financial and Compliance Report  
December 31, 2020

## Community Care, Inc. and Related Corporation

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RSM US LLP

## Independent Auditor's Report

Board of Directors  
Community Care, Inc.

### Report on the Financial Statements

We have audited the accompanying consolidated financial statements of Community Care, Inc. and Related Corporation (collectively, the "Organization"), which comprise the consolidated statements of financial position as of December 31, 2020 and 2019, the related consolidated statements of activities and cash flows for the years then ended, and the related notes to the consolidated financial statements (collectively, the financial statements).

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States and the *Wisconsin Department of Health Services (DHS) Family Care Audit Guide*, issued by the Wisconsin Department of Health Services. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Community Care, Inc. and Related Corporation as of December 31, 2020 and 2019, and the changes in their net assets and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

**Other Matters**

Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The additional columns on pages 5 and 6 for Community Care Programs, Family Care, PACE, Partnership, and Management and Administration as presented in the consolidated statements of activities for 2020 and 2019 are presented for purposes of additional analysis of the financial statements, rather than to present information regarding the changes in net assets of the individual programs and are not a required part of the financial statements. The accompanying schedule of expenditures of state awards and the schedule of grant revenues and expenditures by funding source are presented for purposes of additional analysis, and to comply with the *DHS Family Care Audit Guide*, and are not required parts of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

**Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards* and the *DHS Family Care Audit Guide*, we have also issued our report dated May 5, 2021, on our consideration of Community Care, Inc.'s internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of Community Care, Inc.'s internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and the *DHS Family Care Audit Guide* in considering Community Care, Inc.'s internal control over financial reporting and compliance.

*RSM US LLP*

Madison, Wisconsin  
May 5, 2021

**Community Care, Inc. and Related Corporation**

**Consolidated Statements of Financial Position  
December 31, 2020 and 2019**

	2020	2019
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 109,684,772	\$ 72,169,640
Accounts and grants receivable, net of allowances of \$3,489,099 and \$3,176,657, in 2020 and 2019, respectively	11,014,268	11,328,716
Prepaid expenses	2,322,566	2,244,077
<b>Total current assets</b>	<b>123,021,606</b>	<b>85,742,433</b>
Property and equipment:		
Land and land improvements	1,341,128	1,211,349
Buildings and improvements	10,666,278	10,652,328
Equipment and furnishings	3,971,126	4,074,334
Computer equipment and software	9,228,380	8,410,774
	25,206,912	24,348,785
Less accumulated depreciation	16,496,686	15,427,563
	8,710,226	8,921,222
Other assets:		
Investments	9,279,692	7,936,670
Assets limited as to use	8,554,421	8,704,557
Operating lease right-of-use assets, net	1,544,636	1,313,743
Other assets	75,543	75,543
	19,454,292	18,030,513
	<b>\$ 151,186,124</b>	<b>\$ 112,694,168</b>

(Continued)

**Community Care, Inc. and Related Corporation**

**Consolidated Statements of Financial Position (Continued)**  
**December 31, 2020 and 2019**

	2020	2019
<b>Liabilities and Net Assets</b>		
Current liabilities:		
Current maturities of bonds payable	\$ -	\$ 190,000
Reported and estimated claims	42,624,605	45,286,544
Accounts payable	5,193,371	2,700,165
Accrued liabilities:		
Payroll and benefits	7,305,511	5,394,041
Other	4,799,499	1,433,427
Current portion of operating lease liabilities	723,979	534,827
<b>Total current liabilities</b>	<b>60,646,965</b>	<b>55,539,004</b>
Long-term liabilities:		
Bonds payable, less current maturities, net of unamortized deferred financing costs of \$82,689 in 2019	-	3,047,311
Operating lease liabilities, less current portion	861,948	959,458
<b>Total long-term liabilities</b>	<b>861,948</b>	<b>4,006,769</b>
<b>Total liabilities</b>	<b>61,508,913</b>	<b>59,545,773</b>
Commitments and contingencies (Notes 6, 7, 8, 10, 11, 13, 14)		
Net assets:		
Net assets without donor restrictions	74,021,977	38,174,988
Net assets without donor restrictions, board designated	15,655,234	14,973,407
<b>Total net assets</b>	<b>89,677,211</b>	<b>53,148,395</b>
	<b>\$ 151,186,124</b>	<b>\$ 112,694,168</b>

See notes to consolidated financial statements.

Community Care, Inc. and Related Corporation

Consolidated Statement of Activities  
Year Ended December 31, 2020

	2020							2019*
	Community Care		Community Care Health Plan			Management and		Total
	Community Care Programs	Family Care Standard	PACE	Partnership	Administration	Eliminations	Total	
<b>Operating revenue and support:</b>								
Capitation revenue	\$ -	\$469,282,076	\$ 46,553,609	\$ 58,301,828	\$ -	\$ -	\$ 574,137,513	\$ 542,578,259
Grants and reimbursements	23,194,351	-	-	-	-	21,782,074	1,412,277	1,089,218
Client pay portion	-	61,022,075	1,702,162	3,678,005	-	-	66,402,242	64,893,030
Total operating revenue and support	23,194,351	530,304,151	48,255,771	61,979,833	-	21,782,074	641,952,032	608,560,507
<b>Operating expenses:</b>								
Wages and benefits	14,520,116	35,635,672	3,630,261	3,493,200	-	-	57,279,249	53,911,112
Contract client services	-	435,191,853	38,968,099	51,681,905	-	21,782,074	504,059,783	506,771,747
Other direct expenses	5,841,654	7,958,199	679,934	634,925	-	-	15,114,712	8,988,235
Allocated general, administrative and occupancy expenses	2,260,070	16,478,156	3,151,449	3,909,446	(1,132,355)	-	24,666,766	22,271,463
Premium deficiency reserve	-	-	1,793,308	1,555,565	-	-	3,348,873	-
Depreciation	81,785	70,874	2,853	619	1,100,066	-	1,256,197	1,285,507
Interest	-	-	-	-	32,332	-	32,332	68,666
Total operating expenses	22,703,625	495,334,754	48,225,904	61,275,660	43	21,782,074	605,757,912	593,296,730
Operating income (loss)	490,726	34,969,397	29,867	704,173	(43)	-	36,194,120	15,263,777
<b>Other income (expense):</b>								
Investment income	-	196,371	79,920	103,867	19,540	-	399,698	1,148,789
Income tax expense	-	-	(108,351)	(134,649)	-	-	(243,000)	-
Other	46,674	20,000	3,044	3,956	104,324	-	177,998	105,393
Total other income (expense)	46,674	216,371	(25,387)	(26,826)	123,864	-	334,696	1,254,182
Change in net assets w/out donor restrictions	\$ 537,400	\$ 35,185,768	\$ 4,480	\$ 677,347	\$ 123,821	\$ -	\$ 36,528,816	16,517,959
Net assets, beginning of year							53,148,395	36,630,436
Net assets, end of year							\$ 89,677,211	\$ 53,148,395

\* See following page for presentation of the complete consolidated statement of activities for the year ended December 31, 2019.

See notes to consolidated financial statements.

Community Care, Inc. and Related Corporation

Consolidated Statement of Activities  
Year Ended December 31, 2019

	2019							
	Community Care		Community Care Health Plan			Management and Administration	Eliminations	Total
	Community Care Programs	Family Care Standard	PACE	Partnership				
<b>Operating revenue and support:</b>								
Capitation revenue	\$ -	\$ 447,577,181	\$ 41,073,467	\$ 53,927,611	\$ -	\$ -	\$ 542,578,259	
Grants and reimbursements	22,914,838	-	-	-	-	21,825,620	1,089,218	
Client pay portion	-	59,574,779	1,572,895	3,745,356	-	-	64,893,030	
Total operating revenue and support	22,914,838	507,151,960	42,646,362	57,672,967	-	21,825,620	608,560,507	
<b>Operating expenses:</b>								
Wages and benefits	14,435,881	32,782,661	3,325,359	3,367,211	-	-	53,911,112	
Contract client services	-	441,499,454	36,981,807	50,116,106	-	21,825,620	506,771,747	
Other direct expenses	6,363,815	1,230,369	675,483	718,568	-	-	8,988,235	
Allocated general, administrative and occupancy expenses	2,218,994	16,065,298	2,392,731	2,731,603	(1,137,163)	-	22,271,463	
Depreciation	102,244	110,743	3,268	725	1,068,527	-	1,285,507	
Interest	-	-	-	-	68,666	-	68,666	
Total operating expenses	23,120,934	491,688,525	43,378,648	56,934,213	30	21,825,620	593,296,730	
Operating income (loss)	(206,096)	15,463,435	(732,286)	738,754	(30)	-	15,263,777	
<b>Other income (expense):</b>								
Investment income	-	299,047	379,626	-	470,116	-	1,148,789	
Other	41,819	62,000	9,000	-	(7,426)	-	105,393	
Total other income	41,819	361,047	388,626	-	462,690	-	1,254,182	
Change in net assets w ithout donor restrictions	\$ (164,277)	\$ 15,824,482	\$ (343,660)	\$ 738,754	\$ 462,660	\$ -	16,517,959	
Net assets, beginning of year							36,630,436	
Net assets, end of year							\$ 53,148,395	

See notes to consolidated financial statements.



**Community Care, Inc. and Related Corporation**

**Consolidated Statements of Cash Flows  
Years Ended December 31, 2020 and 2019**

	2020	2019
<b>Cash flows from operating activities:</b>		
Change in net assets	\$ 36,528,816	\$ 16,517,959
Adjustments to reconcile the change in net assets to net cash provided by operating activities:		
Depreciation	1,256,197	1,285,507
Loss on disposal of property and equipment	-	9,757
Net realized and unrealized loss (gain) on investments and assets limited as to use	31,547	(401,248)
Amortization of deferred financing cost included in interest	82,689	6,529
Changes in operating assets and liabilities:		
Accounts and grants receivable	314,448	151,149
Prepaid expenses and other assets	(78,489)	(205,355)
Reported and estimated claims	(2,661,939)	5,139,640
Accounts payable	2,487,238	(5,466,366)
Accrued payroll and benefits	1,911,470	239,066
Other accrued liabilities	3,366,072	(477,497)
Operating leases	(139,251)	180,542
<b>Net cash provided by operating activities</b>	<b>43,098,798</b>	<b>16,979,683</b>
<b>Cash flows from investing activities:</b>		
Purchases of property and equipment	(1,039,233)	(1,422,790)
Purchases of investments and assets limited as to use	(14,542,554)	(8,154,717)
Proceeds from sale of investments and assets limited as to use	13,318,121	8,268,385
<b>Net cash used in investing activities</b>	<b>(2,263,666)</b>	<b>(1,309,122)</b>
<b>Cash flows from financing activities - net cash used in financing activities:</b>		
Payments on bonds payable	(3,320,000)	(180,000)
<b>Net increase in cash, cash equivalents and restricted cash</b>	<b>37,515,132</b>	<b>15,490,561</b>
Cash, cash equivalents and restricted cash at beginning of year	72,169,640	56,679,079
Cash, cash equivalents and restricted cash at end of year	<b>\$ 109,684,772</b>	<b>\$ 72,169,640</b>

(Continued)

**Community Care, Inc. and Related Corporation**

**Consolidated Statements of Cash Flows (Continued)**  
**Years Ended December 31, 2020 and 2019**

	2020	2019
<b>Supplemental disclosures of cash flow information:</b>		
Interest paid	<u>\$ 55,120</u>	<u>\$ 103,658</u>
Acquisition of equipment included in accounts payable	<u>\$ 38,257</u>	<u>\$ 44,225</u>

See notes to consolidated financial statements.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 1. Nature of Operations and Basis of Consolidation

Community Care, Inc. (CC) is a Section 501(c)(3) community-based, not-for-profit, non-stock corporation, that provides coordinated long-term health care and social services to at-risk adult populations.

Community Care health Plan, Inc. (CCHP) was formed by CC and was incorporated on June 14, 2004 under Section 501(c)(4) of the Internal Revenue Code and Chapter 613 of the Wisconsin Statutes as a not-for-profit, nonstock, Health Maintenance Organization (HMO). The State of Wisconsin granted CCHP its HMO licensure on August 12, 2004 and operations commenced on July 1, 2005. CCHP was formed by CC to comply with the rules and laws of the State of Wisconsin and the Office of the Commissioner of Insurance of the State of Wisconsin (OCI). CCHP provides coordinated long-term health care and social services to at-risk adult populations in southeastern Wisconsin.

Because CC is the sole member of CCHP, approves CCHP's board of directors, and because of an economic interest, CCHP is consolidated for the years ended December 31, 2020 and 2019. The above entities are collectively referred to as the Organization.

The Organization provides the following significant programs:

**Family Care (FC):** FC is a Medicaid capitated long-term care program. Customers are 18 years or older and include frail elderly, physically disabled and developmentally disabled customers. Customers must meet both functional and financial eligibility requirements. The program objective is to provide cost-effective, comprehensive and flexible long-term care that will foster customers' independence and quality of life, while recognizing the need for interdependence and support. The service area includes fifteen counties in southeastern and east central Wisconsin.

**Community Care Health Plan (CCHP):** CCHP is composed of two managed care programs: the Program for All-Inclusive Care for the Elderly (PACE) and Family Care Partnership (FCP). The programs provide fully integrated care which includes all Medicare and Medicaid services. PACE customers must be 55 years or older, while FCP customers must be 18 years or older. Both programs include frail elderly, physically disabled and developmentally disabled customers. Customers must be at nursing home level of care and meet financial eligibility requirements. The service area includes nine counties in southeastern and east central Wisconsin.

**Basis of consolidation:** The consolidated financial statements include the accounts of CC and its related corporation, CCHP. All significant inter-entity transactions are eliminated in consolidation.

#### Note 2. Basis of Presentation and Summary of Significant Accounting Policies

**Basis of presentation:** The Organization presents its consolidated financial statements on the accrual basis of accounting in accordance with the accounting principles generally accepted in the United States of America (U.S. GAAP). Net assets, revenues, expenses, gains and losses are classified based on the existence or absence of donor restrictions as follows:

*Net assets without donor restrictions* – Net assets that are available for use in the general operations of the Organization and are not subject to donor imposed stipulations.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

The Board of Directors established the designation of “Community Care Health Plan” to account for the accumulated increase in net assets realized under the Organization’s CCHP program since its inception. This is reported as, net assets without donor restrictions – board designated, in the consolidated statements of financial position. The Board may, at its discretion, subsequently designate the use of CCHP’s cash, cash equivalents and investments for CC’s general operating purposes.

*Net assets with donor restrictions* – Net assets subject to donor imposed restrictions. Some donor restrictions are temporary in nature, such that they will be met either by actions of the Organization and/or the passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity. The Organization had no net assets with donor restrictions at December 31, 2020 or 2019.

**Use of estimates in preparation of consolidated financial statements:** The preparation of the consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Estimated retroactive adjustments are considered in the recognition of revenue on an estimated basis in the period the related services are rendered, and such amounts are adjusted in future periods as adjustments become known or as years are settled.

Reported and estimated claims consist of unpaid claims reported to the Organization and an estimated liability for medical claims incurred on or before December 31, which have not been reported to the Organization by that date. Estimated claims payable are based on historical trends and cost projections. An independent actuary reviewed the estimates made by CC as of December 31, 2020 and 2019. Management believes the estimates are reasonable approximations of the incurred but not reported medical claims. However, it is reasonably possible that the claims presented for payment may not follow past trends and therefore, may be more or less than the \$42,624,605 liability recorded in the consolidated statement of financial position as of December 31, 2020. It is the opinion of management that the difference will not have a material effect on the Organization’s net assets or results of operations. The methods for making such estimates and for establishing the resulting liability are continually reviewed and adjustments are reflected in the period determined. There has been no significant changes to the Organization’s methodologies during the years ended December 31, 2020 and 2019.

**Cash and cash equivalents:** The Organization considers all highly liquid debt instruments purchased with original maturities of three months or less to be cash equivalents. The Organization maintains deposits in financial institutions that consistently exceed the Federal Deposit Insurance Corporation limits. The Organization has not experienced any losses in such accounts and management believes it is not exposed to any significant credit risk.

The Organization is a fiscal agent for certain elderly and disabled adults. At December 31, 2020 and 2019, the Organization held approximately \$209,000 and \$95,000, respectively, of funds on behalf of its clients. These accounts are included in cash and cash equivalents and accounts payable on the consolidated statements of financial position.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)

**Accounts and grants receivable:** The majority of accounts and grants receivable are due from governmental and granting agencies. The terms of payments are specified in the agreements with the governmental and granting agencies. The Organization determines its allowance for doubtful accounts by considering a number of factors, including the length of time the receivable is past due, the Organization's previous loss history, the agency's current ability to pay its obligations to the Organization and the general economy and industry as a whole. Past due amounts are written off after management has used reasonable collection efforts.

**Property and equipment:** Purchases of property and equipment in excess of \$2,500 are capitalized at historical cost, and are depreciated over the estimated useful lives of the assets using the straight-line method as follows:

Land improvements	3-25 years
Building and improvements	5-30 years
Equipment and furnishing	5-20 years
Computer equipment and software	3-5 years

Donated property and equipment are recorded at fair value on the date of the gift. Maintenance and repair costs are charged to expense as incurred, and improvements are capitalized. When property and equipment are retired or sold, the related cost and accumulated depreciation are removed from accounts, and the gain or loss on disposition is reflected in the consolidated statements of activities.

**Investments:** The Organization reports investments at fair value, with net appreciation or depreciation reported in the consolidated statements of activities, net of investment expenses. The Organization's investments are exposed to various risks such as, interest rates and market and credit risks. Due to the level of risk associated with certain investments and the level of uncertainty related to changes in the values of investments, it is at least reasonably possible that changes in risk in the near term would materially affect the Organization's investment holdings.

**Assets limited as to use:** The Organization is required by the Wisconsin Department of Health Services (DHS) to maintain a surplus of liquid assets for the Family Care Program to provide continuity of care for enrolled customers, accountability to taxpayers, and effective program administration including the ability to manage operations. At December 31, 2020 and 2019, the Organization has invested its restricted use funds of \$5,740,421 and \$5,602,557, respectively, in U.S. Government and agency securities which are reported in assets limited as to use on the consolidated statements of financial position. The required surplus at December 31, 2020 and 2019 was \$5,545,708 and \$5,335,822, respectively.

Under the terms of CC's contract with DHS, CC is also required to maintain a solvency fund, which provides for continuity of services and smooth transition of customers from the existing Managed Care Organization (MCO) to another entity or in the event the existing MCO becomes irreversibly insolvent. At December 31, 2020 and 2019, the Organization has deposited \$2,814,000 and \$3,102,000, respectively, into an account designated by DHS and held by the Wisconsin Department of Administration to meet this requirement. As these funds are still the assets of the Organization, they are included in assets limited as to use on the consolidated statements of financial position. The required deposits at December 31, 2020 and 2019 were \$2,808,440 and \$2,719,600, respectively.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)

**Leases:** Leases are presented in accordance with Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) Topic 842, *Leases*. Under ASC Topic 842, a lease is a contract, or part of a contract, that conveys the right to control the use of identified property, plant or equipment (i.e., an identified asset) for a period of time in exchange for consideration. The Organization's contracts determined to be or contain a lease include explicitly or implicitly identified assets where the Organization has the right to obtain substantially all of the economic benefits of the assets and has the ability to direct how and for what purpose the assets are used during the lease term. The Organization determines if an arrangement is or contains a lease at inception, which is the date on which the terms of the contract are agreed to and the agreement creates enforceable rights and obligations. Leases are classified as either operating or finance. For operating leases, the Organization has recognized a lease liability equal to the present value of the remaining lease payments, and a right of use asset equal to the lease liability, subject to certain adjustments, such as prepaid rents. The Organization uses a risk-free interest rate, based on the United States Treasury rates, to determine the present value of the lease payments.

The Organization's leases are primarily related to real estate used in its operations. Real estate leases have initial terms up to five years in length. Certain leases include renewal, termination or purchase options. Under ASC Topic 842, the lease term at the lease commencement date is determined based on the non-cancellable period for which the Organization has the right to use the underlying asset, together with any periods covered by an option to extend the lease if the Organization is reasonably certain to exercise that option, periods covered by an option to terminate the lease if the Organization is reasonably certain not to exercise that option, and periods covered by an option to extend (or not to terminate) the lease in which the exercise of the option is controlled by the lessor. The Organization considers a number of factors when evaluating whether the options in its lease contracts are reasonably certain of exercise, such as length of time before option exercise, expected value of the leased asset at the end of the initial lease term, importance of the lease to overall operations, costs to negotiate a new lease, and any contractual or economic penalties.

Operating leases utilize a straight-line lease expense pattern. The Organization's lease agreements do not contain any residual value guarantees or restrictive covenants.

The Organization has made an accounting policy election not to recognize right-of-use assets and lease liabilities for leases with a lease term of 12 months or less, including renewal options that are reasonably certain of exercise. Instead, lease payments for these leases are recognized as lease cost on a straight-line basis over the lease term.

ASC Topic 842 includes a number of reassessment and re-measurement requirements for lessees based on certain triggering events or conditions, including whether a contract is or contains a lease, assessment of lease term and purchase options, measurement of lease payments, assessment of lease classification and assessment of the discount rate. The Organization reviews the reassessment and re-measurement requirements and did not identify any events or conditions during the years ended December 31, 2020 or 2019 that required a reassessment or re-measurement. In addition, there were no impairment indicators identified during the years ended December 31, 2020 or 2019 that required an impairment test for the Organization's right-of use assets or other long-lived assets in accordance with FASB ASC 360-10.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

Certain of the Organization's leases include non-lease components that transfer a distinct service to the Organization, such as common area maintenance. The Organization has elected not to separate the accounting for lease components and non-leases components, for all classes of leased assets.

Certain of the Organization's leases include variable lease costs. These variable payments typically represent additional services transferred to the Organization, and are recorded in lease expense in the period incurred.

**Contracts with the Wisconsin Department of Health Services:** The Organization has annual contracts with DHS to provide services to qualified Medicaid recipients (the Contracts). The Contracts represent the Organization's source of capitation revenue January through December each year. The Organization or DHS may terminate the Contracts with 30 days written notice.

**Revenue recognition:** Revenue from contracts with members (customers) are reported at amounts that reflect the consideration to which the Organization expects to be entitled in exchange for providing the goods and services in the benefits packages included in the Family Care, PACE and FCP programs and the room and board to members. The Organization has third-party provider agreement contracts with DHS and the Centers for Medicare and Medicaid Services (CMS), whereby DHS and CMS pay for some or all of the services the Organization provides to its members. Capitation payments from DHS and CMS are received at prospectively determined rates, paid per member per month, and are included in capitation revenue in the consolidated statements of activities.

Members may be required to pay for a part of their care via a cost share program in order to be eligible for Medicaid. The cost share is determined by the Income Maintenance Office and is based on member income, marital status and allowable Medicaid credits. Capitation payments are reduced by the amount of cost share paid by the members. Cost share, reduced by an implicit discount for allowance for non-payment of rent, is included in client pay portion in the consolidated statements of activities. Based on past experience with DHS and CMS, the Organization concludes that the transaction price (the capitation payment) is collectible.

Room and board is billed to members monthly. Based on customary business practice, the Organization supplements the member's payment of room and board as members cannot be dis-enrolled for nonpayment. The subsidized portion of room and board is not recognized as revenue and is considered an implicit price concession. The transaction price for room and board revenue is determined based on formulas approved by DHS, less this implicit price concession. Room and board, reduced by the implicit discount for subsidized rent, is included in client pay portion in the consolidated statements of activities.

Revenue from governmental grants is recognized over time in the period the related expense is incurred. Governmental grant awards are generally subject to renewal by the grantor agencies on an annual basis.

Revenue is recognized as performance obligations are satisfied. Performance obligations are determined based on the nature of the services provided by the Organization. If certain criteria are met, individual contracts that are entered into at or near the same time are combined for accounting purposes. The Organization recognizes the DHS and CMS capitated revenue as a single contract. As members can terminate the contract on a daily basis with no penalty for termination, revenue is recognized daily. The Organization believes this method provides a faithful depiction of the transfer of services over the term of the performance obligation based on the inputs needed to satisfy the obligation. Generally, performance obligations satisfied over time relate to the members receiving the benefits package included in the DHS and CMS contracts.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

Because all of its performance obligations relate to contracts with a duration of one year or less, the Organization has elected to apply the optional exemption provided in FASB ASC 606-10-50-14(b) and, therefore, is not required to disclose the aggregate amount of the transaction price allocated to performance obligations that are not satisfied or partially satisfied at the end of the reporting period. However, generally, there are no performance obligations unsatisfied, or partially satisfied at the end of a reporting period.

The Organization determines the transaction price for the capitation payments based on the per member per month capitation payments as set by DHS and CMS. However, the DHS and CMS capitation amounts include variable consideration for retroactive revenue adjustments related to settlement adjustments subsequent to the year the service was performed. Retroactive settlement adjustments include Medicare Advantage, Medicare Part D, AIDS and ventilator adjustments, T19 revenue, target group, Medicaid only, high cost risk pool, and pay for performance adjustments.

These settlements are estimated based on the terms of the payment agreement with the payor, correspondence from the payor and the Organization's historical settlement activity, including an assessment to ensure that it is probable that a significant reversal in the amount of cumulative revenue recognized will not occur when the uncertainty associated with the retroactive adjustment is subsequently resolved. Estimated settlements are adjusted in future periods as adjustments become known (that is, new information becomes available), or as years are settled or are no longer subject to such audits, reviews, and investigations.

The following is a summary of the more significant retroactive settlements the Organization considers when determining the estimated transaction price.

#### *CMS – Medicare revenue*

*Medicare Advantage* — The Organization contracts with CMS to provide coverage under the Medicare Advantage program. Under this contract, revenues are recognized based on the estimated number of eligible members per month multiplied by the contracted monthly capitation rate, which is adjusted for member health status. The Organization has an arrangement with CMS for certain Medicare products, whereby periodic changes in its risk-factor adjustment scores for hierarchical condition category codes (HCC risk scores) result in changes to health plan services premium revenues. CMS uses a risk-adjustment model to determine the premium amount it pays for each member. The CMS risk-adjustment model allocates premiums paid to all Medicare Advantage plans according to the health status of each beneficiary enrolled and pays more for Medicare members with higher HCC risk scores. Under this risk-adjustment methodology, all Medicare Advantage health plans must capture, collect and submit certain necessary diagnosis code information from encounter data obtained from inpatient and ambulatory treatment settings to CMS within prescribed deadlines. CMS uses this diagnosis code information to calculate members' HCC risk scores. The HCC risk scores, in turn, determine the risk-adjusted premiums payable to the Medicare Advantage organizations. CMS reviews the submissions and establishes the HCC risk scores generally at the beginning of the calendar year, and then adjusts the HCC risk scores on two separate occasions on a retroactive basis. The first adjustment (the Mid-Year HCC Risk Score Reconciliation) for a given fiscal year will be effective for the July reporting period. The Mid-Year HCC Risk Score Reconciliation involves updating the initial HCC risk scores using more recently available diagnosis code information. CMS then issues a final HCC risk score reconciliation adjustment for that fiscal year in the following year.

The Organization recognizes changes in receivables previously recorded when the amounts to be received become determinable and supportable, and collectability is reasonably assured.



## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

Based on the Organization's evaluation of estimated settlements for CMS risk-factor adjustment scores, the Organization recorded receivables of approximately \$157,000 and \$218,000 at December 31, 2020 and 2019, respectively, within accounts and grants receivable in the consolidated statements of financial position. Because the recorded revenue is based on the best estimate at that time, the actual payment received from CMS for risk-adjustment reimbursement settlements may be different than the amounts initially recognized in the consolidated financial statements. Changes in the estimates for the risk adjustment are included in the consolidated statement of activities in the period they become known.

*Medicare Part D* – The Organization covers prescription drug benefits in accordance with Medicare Part D under multiple contracts with CMS. The payments the Organization receives monthly from CMS and its members, which are determined from an annual bid, represent amounts for providing prescription drug insurance coverage. The Organization recognizes capitation revenue for providing this coverage ratably over the term of the annual contract. The CMS payment is subject to risk-sharing through the Medicare Part D risk-sharing corridor provisions. The Organization recorded amounts due from Medicare Part D of approximately \$439,000 at December 31, 2020 in accounts receivable in the consolidated statement of financial position. The Organization recorded amounts due for Medicare Part D of approximately \$350,000 at December 31, 2019, in other accrued liabilities in the consolidated statement of financial position.

*DHS – Medicaid revenue:*

*Target group adjustment* – This represents a final reconciliation of the capitation payment for the term of the one-year contract based on the mix of members that are frail elder, developmentally disabled and physically disabled. The reconciliation is based on the final enrollment numbers in each target group category compared to the number budgeted by DHS in the prospective rate calculation. At December 31, 2020 and 2019, the target group settlement amounts are payable of approximately \$518,000 and receivable of approximately \$684,000, respectively. The Organization receives estimates of the adjustments during the year and adjusts to the estimates accordingly.

*Medicaid-only adjustment* – This represents the final reconciliation of the capitation payment for the percentage of Medicaid-only members for the term of the annual contract. This settlement applies only to the FCP program.

*High cost risk pool* – This represents a payment mechanism employed by the State of Wisconsin to adjust the capitation revenue for members whose costs of care are in excess of \$225,000 per year. The mechanism is designed to pay 80 percent of the cost of care in excess of \$225,000. At December 31, 2020 and 2019, the settlement amounts are receivables of approximately \$5,537,000 and \$2,915,000, respectively. The Organization receives estimates of the adjustments during the year and adjusts to the estimates accordingly.

*Pay for performance* – This represents consideration the Organization may receive based on its performance in certain designated areas such as Competitive Integrated Employment for members and member survey results. A portion of the monthly capitation payment is withheld and placed in a pool to be distributed among the managed care organizations in the State of Wisconsin once the results of the pay for performance are tabulated. At December 31, 2020 and 2019, the settlement amounts are receivables of approximately \$1,928,000 and \$2,349,000, respectively.

**Premium deficiency reserve:** Premium deficiency reserves are recognized when it is probable that expected claim expenses will exceed future premiums on existing health contracts. The Organization considers anticipated investment income when calculating its premium deficiency reserves.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

As of December 31, 2020, the Organization recorded a premium deficiency reserve of approximately \$3,349,000, related to expected losses in 2021, within operating expenses on the consolidated statement of activities. The Organization did not record a premium deficiency reserve as of December 31, 2019.

**Operating income (loss):** The consolidated statements of activities include an intermediate measure of operations, operating income (loss), which represents the activity of the ongoing operation of the Organization. Other income and expense excluded from operating income (loss) consists primarily of investment income and other nonrecurring transactions that are viewed as being outside the Organization's primary activities.

**Contract client services:** The Organization has entered into agreements with providers for certain health care services on a contractual fee-for-service basis. Costs of these services are recognized as an expense in the period the service is provided and are recorded as claims are incurred. Costs incurred but not reported are recorded based upon the forecast cost method. Any adjustments between the estimates and the actual claims are included in the consolidated statement of activities in the period they become known.

**Functional allocation of expenditures:** The Organization allocates administrative and general (A&G) costs using a logical and consistent basis based upon usage. All programs, grants or departments receive an A&G allocation based upon the policy regardless of funding source requirements. A&G expense are those costs which support and provide benefit to all parts of the business. This is contrasted with direct costs which provide service and support to specific programs or individuals. The internal definition of what constitutes A&G is in accordance with the DHS Managed Care Administrative Cost Model Guidelines. The Organization has two levels of A&G expense:

- Corporate A&G are those expenses not directly tied to a specific program and/or service. These are traditional A&G services that typically benefit most departments.
- Program A&G are those expenses that benefit programs but are not directly attributable to specific customers.

Direct service support are those department expenses that are assigned to a direct service functional area or to care management. Direct Service and Care Management, included in contract client services on the consolidated statements of activities, charges the cost of these services back to the programs for which they are serving based on a per unit rate. A&G is allocated to the Direct Service and Care Management areas and is incorporated into the rate charged to the programs.

In general, expenses are allocated to end sites based on their percent share of CCI cumulative expenses, i.e., Family Care, CCHP, Internal Services, etc. The cumulative total may be expanded or narrowed to best represent the department being allocated. For example, accounting A&G is allocated based on total expense. A county care management program will receive a percent of the accounting A&G expense based on its contribution to CCI's aggregate expenses. Other methods of allocation used are square feet (individual department use of the aggregate within a specified facility), members (members by site within CCHP or FC total), and FTE's (employees by department to CCI's aggregate). End sites are itemized down to their specific site/region, program and target group level.

**Income taxes:** CC is exempt from federal income taxes under Section 501(c)(3) of the Internal Revenue Code. The Internal Revenue Service has determined that CCHP is exempt from federal income tax under Section 501(c)(4) of the Internal Revenue Code. Accordingly, the accompanying consolidated financial statements do not include any amounts for federal corporate income taxes. However, CCHP is subject to State of Wisconsin property, income and franchise taxes. CC is exempt from state income taxes.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 2. Basis of Presentation and Summary of Significant Accounting Policies (Continued)**

The Organization uses the liability method in accounting for CCHP's state income taxes. Deferred tax assets and liabilities are recorded for temporary differences between the tax basis of assets and liabilities and their amounts reported in the consolidated financial statements, using statutory tax rates in effect for the year in which the differences are expected to reverse. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in the consolidated statement of activities in the period that includes the enactment date. As of December 31, 2020 and 2019, the Organization had deferred tax assets of \$137,000 and \$184,332, respectively. Full valuation allowances are provided against these deferred tax assets due to uncertainty of their realization. For the years ended December 31, 2020 and 2019, the Organization had no current state income tax expense related to CCHP's operating results. The Organization expenses interest and penalties on income taxes when they are known. There were no interest or penalties on income taxes in 2020 or 2019.

The Organization follows the provisions of ASC Topic 740, *Income Taxes*. As required by the uncertain tax position guidance in ASC Topic 740, the Organization recognizes the financial statement benefit of a tax position only after determining that the relevant tax authority would more likely than not sustain the position following an audit. For positions that meet the more-likely-than-not threshold, the amount recognized in the consolidated financial statements is the largest benefit that has a greater than 50 percent likelihood of being realized upon ultimate settlement with the relevant tax authority. There were no significant matters determined by management to be unrecognized tax benefits taken or expected to be taken in a tax return that have been recorded in the Organization's consolidated financial statements for the years ended December 31, 2020 and 2019.

**Advertising:** Advertising costs are expensed as incurred. The Organization incurred advertising expenses for the years ended December 31, 2020 and 2019 of approximately \$75,000 and \$70,000, respectively.

**Recently adopted accounting pronouncements:** In March 2017, the FASB issued ASU 2017-08, *Receivables—Nonrefundable Fees and Other Costs (Subtopic 310-20): Premium Amortization on Purchased Callable Debt Securities*. The amendments in this ASU shorten the amortization period for certain callable debt securities held at a premium. Specifically, the amendments require the premium to be amortized to the earliest call date. The amendments do not require an accounting change for securities held at a discount; the discount continues to be amortized to maturity. The adoption of this standard did not have a material impact on the Organization's consolidated financial statements.

In August 2018, the FASB issued ASU 2018-13, *Fair Value Measurement (Topic 820): Disclosure Framework—Changes to the Disclosure Requirements for Fair Value Measurement*. ASU 2018-13 removes, modifies and adds certain disclosure requirements on fair value required by Topic 820. The adoption of this standard did not have a material impact on the Organization's consolidated financial statements.

**Recently issued accounting pronouncement not yet adopted:** In March 2020, the FASB issued ASU 2020-04, *Reference Rate Reform (Topic 848): Facilitation of the Effects of Reference Rate Reform on Financial Reporting*. This ASU provides temporary optional guidance to ease the potential burden in accounting for reference rate reform. The new guidance provides optional expedients and exceptions for applying generally accepted accounting principles to contract modifications, subject to meeting certain criteria that reference LIBOR or another reference rate expected to be discontinued. The ASU is intended to help stakeholders during the global market-wide reference rate transition period. The new standard may be applied for a limited time through December 31, 2022.

**Subsequent events:** Management of the Organization has evaluated subsequent events through May 5, 2021, the date the consolidated financial statements were issued.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

#### Note 3. Liquidity and Availability

The following table represents financial assets available for general expenditures within one year of December 31:

	2020	2019
Financial assets at year end:		
Cash and cash equivalents	\$109,684,772	\$ 72,169,640
Accounts and grants receivable	11,014,268	11,328,716
Investments	9,279,692	7,936,670
Total financial assets	<u>129,978,732</u>	<u>91,435,026</u>
Less amounts not available to be used within one year:		
Funds held for members	<u>209,000</u>	<u>95,000</u>
Financial assets available to meet general expenditures within one year	<u>\$129,769,732</u>	<u>\$ 91,340,026</u>

The Organization regularly monitors liquidity required to meet its annual operating needs and other contractual commitments while also striving to maximize the return on investment of its available funds.

As part of its liquidity management, the Organization's policy is to structure and manage its financial assets to be available to meet its general expenditure needs. Cash in excess of daily requirements is invested. To help manage unanticipated liquidity needs, the Organization has a line of credit agreement through September 15, 2021, of \$500,000 from January through May and August through September. For the months of June and July, the line of credit is for \$20,000,000. The Organization's 2021 budgeted revenue provides for a surplus monthly cash flow to meet general expenditures throughout the year.

#### Note 4. Investments and Assets Limited as to Use

The amortized cost and fair value, together with the unrealized gains and losses, of investments and assets limited as to use are as follows at December 31:

	2020			
	Amortized Cost	Fair Value	Unrealized Gains	Unrealized Losses
U.S. Government and agency securities	\$ 17,778,014	\$ 17,834,113	\$ 218,167	\$ (162,068)
	2019			
	Amortized Cost	Fair Value	Unrealized Gains	Unrealized Losses
U.S. Government and agency securities	\$ 16,555,011	\$ 16,641,227	\$ 109,500	\$ (23,284)

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 4. Investments and Assets Limited as to Use (Continued)

Investments and assets limited as to use are reported as follows in the consolidated statements of financial position at December 31:

	2020	2019
Investments	\$ 9,279,692	\$ 7,936,670
Assets limited as to use	8,554,421	8,704,557
Total investments and assets limited as to use	<u>\$17,834,113</u>	<u>\$16,641,227</u>

Investment income consisted of the following for the years ended December 31:

	2020	2019
Interest and dividends	\$ 431,245	\$ 747,541
Change in net unrealized (losses) gains on investments	(30,117)	232,593
Net realized (losses) gains on sale of investments	(1,430)	168,655
	<u>\$ 399,698</u>	<u>\$ 1,148,789</u>

The amortized cost and estimated fair value of securities, by contractual maturities, are as follows at December 31, 2020:

	Amortized Cost	Fair Value
In one year or less	\$ 9,479,409	\$ 9,499,676
After one year through five years	7,208,716	7,257,855
After five years through ten years	1,089,889	1,076,582
	<u>\$17,778,014</u>	<u>\$17,834,113</u>

Expected maturities for U.S. Government and agency securities may differ from contractual maturities because borrowers may have the right to call or prepay obligations without penalty.

#### Note 5. Fair Value Measurements

Assets and liabilities carried at fair value are required to be classified and disclosed in one of the following three categories:

- Level 1: Quoted market prices in active markets for identical assets and liabilities.
- Level 2: Observable market based inputs or unobservable inputs that are corroborated by market data.
- Level 3: Unobservable inputs that are not corroborated by market data.

In determining the appropriate levels, the Organization performs a detailed analysis of the assets and liabilities that are carried at fair value in the consolidated financial statements. All of the Organization's financial assets (see Note 4) measured at fair value on a recurring basis as of December 31, 2020 and 2019 are classified as Level 2.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 6. Bonds Payable, Pledged Assets and Other Credit Arrangements

The Wisconsin Health and Education Facilities Authority (WHEFA), Series 2007 tax-exempt revenue bonds had a variable interest rate set weekly, based on the loan agreement, but not to exceed 10 percent. The bonds were due on demand and were called and paid in full in August 2020. The interest rate at the payoff date of August 3, 2020 was 0.50 percent and was 1.73 percent as of December 31, 2019.

To secure the Series 2007 bonds, the Organization entered into an irrevocable bank direct pay letter of credit agreement, which expired September 15, 2020. Because the bonds were due on demand and because the variable-rate interest was set weekly, the bonds could have been remarketed upon the occurrence of either event. Under the terms of the agreement, the bank would make liquidity loans to the Organization in amounts necessary to purchase the Series 2007 bonds if not remarketed. The liquidity loans would be payable within eighteen months after the date of any draw on the letter of credit. In August 2020, the Organization drew \$3,321,468 on the letter of credit and used the funds to pay off the Series 2007 bonds, and repaid the letter of credit balance in the same month. There were no draws and no outstanding balances on the letter of credit at December 31, 2019.

Based on the letter of credit expiring after December 31, 2020 the Series 2007 bonds were not classified as current liabilities in the 2019 consolidated statement of financial position.

The Organization has a line of credit agreement with a bank. The amount authorized and available under this agreement is \$500,000 from January 1 through May 31 and from August 1 through December 31 of each fiscal year. From June 1 through July 31 of each fiscal year, the available credit commitment is \$20,000,000. The agreement has a variable interest rate based on monthly LIBOR, and is secured by the assets of the Organization. During 2020, the agreement was extended through September 15, 2021. There were no amounts outstanding on the line of credit at December 31, 2020 or 2019.

#### Note 7. Reported and Estimated Claims

The following table provides a reconciliation of the beginning and ending balances of reported and estimated claims for the years ended December 31:

	2020	2019
Balance at beginning of year	\$ 45,286,544	\$ 40,146,904
Incurred related to:		
Current year	505,770,070	506,784,970
Prior years	(1,710,287)	(17,710)
Total incurred	504,059,783	506,767,260
Paid related to:		
Current year	463,145,465	461,353,902
Prior years	43,576,257	40,273,718
Total paid	506,721,722	501,627,620
Balance at end of year	\$ 42,624,605	\$ 45,286,544

The liability for claims unpaid as of January 1, 2020 and 2019, developed slightly favorably due to lower than anticipated payments for medical claims as a result of favorable subsequent settlement of claims compared to original estimates. Original estimates are increased or decreased as additional information becomes known regarding individual claims.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### Note 8. Leases

The components of lease expense and supplemental cash flow information related to leases are as follows for the years ended December 31:

	2020	2019
Lease cost:		
Operating lease cost	\$ 838,960	\$ 1,041,532
Short-term lease cost	27,626	8,010
Variable lease cost	36,996	36,892
Total lease cost	<u>\$ 903,582</u>	<u>\$ 1,086,434</u>
Other information:		
Cash paid for amounts included in the measurement of lease liabilities		
Operating cash flows from operating leases	\$ 817,647	\$ 878,748
Right-of-use assets obtained in exchange for new operating lease liabilities	70,485	204,427
Weighted-average remaining lease term - operating leases	4.3 years	3.4 years
Weighted-average discount rate - operating leases	2.08%	2.06%

As of December 31, 2020, maturities of the Organization's operating lease liabilities are as follows:

Years ending:		
2021		\$ 742,139
2022		462,483
2023		254,359
2024		167,178
2025		3,090
Total lease payments		<u>1,629,249</u>
Less imputed interest		43,322
Present value of lease liabilities		<u>\$ 1,585,927</u>

#### Note 9. Retirement Plan

CCI maintains a 401(k) plan for all employees who meet certain eligibility requirements. The Organization will match 100 percent of an employee's contribution up to 3 percent of the employee's salary as of December 31, 2020 and 2 percent of the employee's salary as of December 31, 2019. Any employee who does not contribute to the 401(k) plan will not receive an Organization match. Matching contributions expense totaled approximately \$1,850,000 and \$866,000 in 2020 and 2019, respectively.

#### Note 10. Major Funding Sources

The Organization received 89.4 percent and 89.2 percent of its total revenue and support from two unrelated funding sources during the years ended December 31, 2020 and 2019, respectively. Receivables from these two sources represent 89.7 percent and 87.8 percent of total accounts and grants receivable at December 31, 2020 and 2019, respectively.

## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 11. Reinsurance**

The Organization has a reinsurance contract that protects against catastrophic inpatient claims. The maximum retention claim per member per year as of December 31, 2020 and 2019 is \$225,000 and \$200,000, respectively. The reinsurance contract is subject to a limit of \$2,000,000 per member.

The Organization paid reinsurance premiums of approximately \$111,000 and \$115,000 for the years ended December 31, 2020 and 2019, respectively. Reinsurance recoveries were approximately \$140,000 and \$131,000 for the years ended December 31, 2020 and 2019, respectively. At December 31, 2020 and 2019, amounts recoverable from reinsurers was approximately \$23,000 and \$0, respectively.

Reinsurance contracts do not relieve the Organization from its obligation to members. The Organization remains liable to its members for the portion reinsured to the extent that the reinsurance company does not meet the obligations assumed under the reinsurance contract.

#### **Note 12. Insurance Accounting Practices**

CCHP, as an HMO domiciled in the State of Wisconsin, is required to prepare its statutory basis financial statements in accordance with accounting practices prescribed or permitted by the OCI. The National Association of Insurance Commissioners' (NAIC) Accounting Practices and Procedures Manual, version effective March 1, 2009, (NAIC SAP) has been adopted as a component of prescribed or permitted practices by the State of Wisconsin. Such practices differ in certain respects from U.S. GAAP, primarily in the non-recording of certain assets, the method of accounting for and recording investments, the calculation and recording of deferred income taxes and the language and groupings used in the presentation and disclosure of the financial statements. CCHP has issued separate financial statements that comply with these requirements.

Health insurance companies are subject to certain risk-based capital (RBC) requirements as specified by the NAIC. The RBC standards establish uniform minimum capital requirements for insurance companies. The RBC formula applies various weighting factors to financial balances or various levels of activities based on the perceived degree of risk. At December 31, 2020 and 2019, the management of CCHP believes capital and surplus is in excess of the minimum requirements of all RBC action levels.

Under the laws of the State of Wisconsin, CCHP is required to maintain a compulsory surplus of at least the greater of \$750,000 or 3 percent of premiums earned by CCHP during the previous 12 months. CCHP is also required to maintain a security surplus of at least 138 percent of the compulsory surplus. At December 31, 2020 and 2019, CCHP exceeded these requirements.

#### **Note 13. Risks and Uncertainties**

CCHP's operating results and financial condition are affected by numerous factors and circumstances unique to the insurance industry, some of which it can neither predict nor control. Among them are: (1) statutorily-imposed regulatory capital requirements can limit an insurer's ability to underwrite new business or retain otherwise desirable risks; (2) an insurer's ability to enter into suitable reinsurance agreements is subject to prevailing conditions in reinsurance markets; (3) fluctuations in interest rates that affect the value and income yield of an insurer's investment portfolio in the short-term, and often affect default and prepayment rates over time; (4) inflationary pressures and medical costs affect the magnitude of claims and claims adjustment expenses; and (5) government-mandated health reform.



## Community Care, Inc. and Related Corporation

### Notes to Consolidated Financial Statements

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#### **Note 13. Risks and Uncertainties (Continued)**

On January 30, 2020, the World Health Organization declared the COVID-19 coronavirus outbreak a "Public Health Emergency of International Concern" and on March 11, 2020, declared it to be a pandemic. Actions taken around the world to help mitigate the spread of the coronavirus include restrictions on travel, quarantines in certain areas, and forced closures for certain types of public places and businesses. The coronavirus and actions taken to mitigate it have had and are expected to continue to have an adverse impact on local, regional and global economies, including the geographical area in which the Organization operates. Additionally, it is reasonably possible that estimates made in the financial statements have been, or will be, materially and adversely impacted in the near term as a result of these conditions. While this event has adversely impacted the global economy, the Organization's financial performance has not been adversely impacted. However, the coronavirus' impact on the Organization's future results remain uncertain.

#### **Note 14. Commitments and Contingencies**

Government contracts are subject to audit and adjustment by funding agencies. If government revenue is recorded for expenditures which are subsequently disallowed, the Organization may be required to repay the questioned costs to the funding agency. Management of the Organization is not aware of any disallowed expenditures that would have a material adverse effect on its consolidated financial statements.

CC's contract with the DHS requires compliance with several financial measures. Management believes that CC was in compliance with the risk reserve, solvency reserve, and working capital requirements in 2020 and 2019.

The health care insurance industry is subject to numerous laws and regulations of federal, state and local governments. Laws and regulations concerning government programs, including DHS and CMS, are complex and subject to varying interpretation. These laws and regulations include matters such as reimbursement for patient services, Medicare and Medicaid fraud and abuse, etc. Government activity concerning possible fraud and abuse issues involving health care insurers and providers has increased, violations of which could possibly result in penalties, as well as repayments for patient services previously billed and recorded. Management believes that the Organization is in material compliance with fraud and abuse regulations, as well as other applicable government laws.

As a result of investigations by governmental agencies, various health care organizations have received requests for information and notices regarding alleged noncompliance with those laws and regulations, which, in some instances, have resulted in organizations entering into significant settlement agreements. Compliance with such laws and regulations may also be subject to future government review and interpretation as well as significant regulatory action, including fines, penalties, and potential exclusion from the related programs. There can be no assurance that regulatory authorities will not challenge the Organization's compliance with these laws and regulations, and it is not possible to determine the impact (if any) such claims or penalties would have upon the Organization.

## **Supplementary Information**

**Community Care, Inc. and Related Corporation**

**Schedule of Expenditures of State Awards**

**Year Ended December 31, 2020**

	State Profile Number	Expenditures
Wisconsin Department of Health Services Family Care, Family Care Partnership, and PACE	N/A	<u>\$ 574,137,513</u>
Total state awards		<u><u>\$ 574,137,513</u></u>

The accompanying notes to schedule of expenditures of state awards are an integral part of this schedule.

## Community Care, Inc. and Related Corporation

### Notes to Schedule of Expenditures of State Awards

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#### Note 1. Basis of Presentation

The accompanying schedule of expenditures of state awards (the Schedule) summarizes expenditures charged to state government grants and service contracts administered by CC and CCHP for the year ended December 31, 2020. The Schedule should be read in conjunction with Community Care Inc.'s consolidated financial statements.

For purposes of the Schedule, state awards include all grants, service contracts, and similar agreements entered into directly between CC, CCHP, and agencies and departments of the state government. The Schedule has been prepared on the accrual basis of accounting. Revenue is recognized when allowable and related reimbursable expenditures are incurred and upon meeting the legal or contractual requirements of the funding source. Expenditures of government grant funds are to be used for the purposes specified by the funding source.

**Family Care, Family Care Partnership, and PACE:** The information in the Schedule is presented to comply with the *Wisconsin Department of Health Services (DHS) Family Care Audit Guide*. The Family Care, Family Care Partnership, and PACE programs are not considered by the DHS to be federal financial assistance; therefore, Single Audit Act and Subpart F of Title 2 U.S. Code of Federal Regulations (CFR) Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance) is not applicable.

**State award expenditures:** State award expenditures represent the capitated revenues earned by Community Care, Inc. in the Family Care, Family Care Partnership and PACE Health and Community Support programs.

#### Note 2. Contingencies

All state awards are subject to review and audit by grantor agencies. Such audits could lead to requests for reimbursement by the grantor agencies for costs disallowed under the terms of the awards. It is the opinion of management that all costs charged against state awards are allowable under the regulations of those programs.

**Community Care, Inc. and Related Corporation**

**Schedule of Grant Revenues and Expenses by Funding Source  
Year Ended December 31, 2020**

	Family Care, Family Care Partnership, and PACE
<hr/>	
<b>Revenue</b>	
Capitation revenue	\$ 574,137,513
Grants and reimbursements	1,412,277
Client pay portion	66,402,242
Total revenue	<u>641,952,032</u>
<b>Expenses</b>	
Wages and benefits	57,279,249
Other direct	520,463,024
General, administrative, and occupancy	24,666,766
Total expenses	<u>602,409,039</u>
Excess revenues over expenses	<u>\$ 39,542,993</u>

**Independent Auditor's Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards and the Wisconsin Department of Health Services Family Care Audit Guide**

**Independent Auditor's Report**

Board of Directors  
Community Care, Inc.

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States and the *Wisconsin Department of Health Services (DHS) Family Care Audit Guide*, issued by the Wisconsin Department of Health Services, the consolidated financial statements of Community Care, Inc. and Related Corporation, which comprise the consolidated statement of financial position as of December 31, 2020, the related consolidated statements of activities and cash flows for the year then ended, and the related notes to the consolidated financial statements, and have issued our report thereon dated May 5, 2021.

**Internal Control over Financial Reporting**

In planning and performing our audit of the consolidated financial statements, we considered Community Care, Inc.'s internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the consolidated financial statements, but not for the purpose of expressing an opinion on the effectiveness of Community Care, Inc.'s internal control. Accordingly, we do not express an opinion on the effectiveness of Community Care, Inc.'s internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

**Compliance and Other Matters**

As part of obtaining reasonable assurance about whether Community Care, Inc.'s consolidated financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the financial statements. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards* or the *DHS Family Care Audit Guide*.

**Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* and the *DHS Family Care Audit Guide* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

*RSM US LLP*

Madison, Wisconsin  
May 5, 2021

**Community Care, Inc. and Related Corporation**

**Schedule of Findings and Questioned Costs  
Year Ended December 31, 2020**

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**Section I – Summary of Auditor’s Results**

Type of auditor’s report issued:	Unmodified
Internal control over financial reporting:	
Material weakness(es) identified?	No
Significant deficiency or deficiencies identified?	None reported
Noncompliance material to financial statements noted:	No

**Section II – Financial Statement Findings** No matters were reported

**Section III – State Award Findings and Questioned Costs** No matters were reported

**Section IV – Other Issues**

Does the auditor’s report or the notes to the financial statements include disclosure with regard to substantial doubt as to the auditee’s ability to continue as a going concern?	No
Does the audit report show audit issues (i.e. material noncompliance, non-material noncompliance, questioned costs, material weakness, significant deficiency, management letter comment, excess revenue, or excess reserve) related to grants/contracts with the Wisconsin Department of Health Services?	No
Was a management letter or other document conveying audit comments issued as a result of this audit?	No

Linda Dolezalek, Senior Director  
Date of report: May 5, 2021



**Community Care, Inc. and Related Corporation**

**Summary Schedule of Prior Year (2019) Findings and Questioned Costs  
Year Ended December 31, 2020**

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No findings or questioned costs were reported in the prior year.